



Privacy Notice – Medicines Management- Prescribing Services Ltd

Plain English explanation

The practice conducts Medicines Management Reviews of medications prescribed to patients. This service performs a review of prescribed medications to ensure patients receive the most appropriate, up-to-date and cost-effective treatments.

GPs have always delegated tasks and responsibilities to others that work with them in their surgeries. It is not possible for the GP to provide hands on personal care for each patient, for this reason GPs share your care with others, predominantly within the surgery but occasionally with outside organisations.

Prescribing Services Ltd provides automated risk stratification service. This means they apply automated algorithms to patient data to identify and prioritise patients who would benefit from clinical intervention. Following identification the data is returned to the GP Practice, where healthcare staff assesses and act appropriately.

Also Prescribing Services Ltd will provide the Northamptonshire Clinical Commissioning Group with the pseudonymised view of the same data.

This service is provided under a Data Processing Agreement. People who have access to your information will only normally have access to that which they need to fulfil their roles.

Your consent to this sharing of data, within the practice and with those others outside the practice is assumed and is allowed by the Law.

You have the right to opt-out of our sharing your data in these circumstances. Please contact the Practice for this.

We are required by Articles in the UK GDPR to provide you with the information in the following 9 subsections:

<p>1) Data Controller contact details</p>	<p>Eleanor Cross Healthcare Delapre Medical Centre Gloucester Avenue Northampton NN4 8QF</p>
<p>2) Data Protection Officer contact details</p>	<p>Hayley Gidman Midlands and Lancashire CSU FAO: Delapre Medical Centre Gloucester Avenue Northampton NN4 8QF</p>
<p>3) Purpose of the processing</p>	<p>Direct Care is care delivered to the individual alone, most of which is provided in the surgery.</p> <p>The information that is shared is to enable the healthcare workers at the surgery to provide the most appropriate advice, investigations, treatments, therapies and/or care.</p>
<p>4) Lawful basis for processing</p>	<p>The processing of personal data in the delivery of direct care and for providers' administrative purposes in this surgery is supported under the following Article 6 and 9 conditions of the UK GDPR:</p> <p><i>Article 6(1)(e) '...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...'</i></p> <p><i>Article 9(2)(h) 'necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services...'</i></p> <p>We will also recognise your rights established under UK case law collectively known as the "Common Law Duty of Confidentiality"*.</p>
<p>5) Recipient or categories of recipients of the processed data</p>	<p>The data will be shared with health and care professionals and support staff in this surgery and Prescribing Services Ltd.</p>
<p>6) Right to object</p>	<p>You have the right to object to some or all the information being processed under Article 21. Please contact the Data Controller or the practice.</p>
<p>7) Right to access and correct</p>	<p>You have the right to access the data that is being shared and have any inaccuracies corrected.</p> <p>There is no right to have accurate medical records deleted except when ordered by a court of Law.</p>

8) Retention period	The data held at Prescribing Services Ltd will be destroyed when it is no longer necessary for processing. The data held at the practice will be retained in line with the law and national guidance. Further information can be found at https://digital.nhs.uk/article/1202/Records-Management-Code-of-Practice-for-Health-and-Social-Care-2016 or speak to the practice.
9) Right to complain	You have the right to complain to the Information Commissioner's Office, you can use this link https://ico.org.uk/global/contact-us/ or call their helpline tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate).

* "Common Law Duty of Confidentiality", common law is not written out in one document like an Act of Parliament. It is a form of law based on previous court cases decided by judges; hence, it is also referred to as 'judge-made' or case law. The law is applied by reference to those previous cases, so common law is also said to be based on precedent.

The general position is that if information is given in circumstances where it is expected that a duty of confidence applies, that information cannot normally be disclosed without the information provider's consent.

In practice, this means that all patient information, whether held on paper, computer, visually or audio recorded, or held in the memory of the professional, must not normally be disclosed without the consent of the patient. It is irrelevant how old the patient is or what the state of their mental health is; the duty still applies.

Three circumstances making disclosure of confidential information lawful are:

- where the individual to whom the information relates has consented;
- where disclosure is in the public interest; and
- where there is a legal duty to do so, for example a court order.